

05 APPENDICES

5.1 SCHEDULE OF ACCOMMODATION

The requirements for Front of House services will vary depending on the size and scale of the health care facility.

A generic Schedule of Accommodation with two scenarios is shown below and lists generic spaces that may be combined to form a Front of House.

- Scenario 1: 200 bed hospital
- Scenario 2: 500 bed hospital

When planning smaller facilities HPU 350 Small Rural Hospitals / Multipurpose Services (MPS) can be referred to.

In some cases, Room / Spaces are described as 'optional' or 'o'. Inclusion of this Room / Space will be dependent on a range of factors such as operational policies and/or clinical services planning.

Main Entry

AushFG Room Code	Room / Space	SC / SC-D	Scenario 1		Scenario 2		Remarks
			200 beds		500 beds		
			Qty	m2	Qty	m2	
AIRLE-12	Airlock - Entry, 12m2	Yes	1	12	1	Project specific	Size may vary depending on volume of pedestrian traffic
	Main Lobby/ Display Space			Project specific		Project specific	Size will depend in scale of health facility and volume of traffic to be directed via the main entry. Services that may be considered for inclusion in the Main Lobby: Information / concierge desk, volunteers desk, power and data infrastructure for wayfinding / self-registration kiosks
WAIT-20	Waiting	Yes	1	20	1	40	Area recommendation is indicative and will depend on the no. of people to be accommodated. 1.2m2 recommended per seat, 1.5m2 per wheelchair space.
	Concierge / Information			1 (o)		1 (o)	Optional. Type, size and function of space may vary depending on size of service and local requirements
RECL-15	Reception / Clerical	Yes	1	15	1	20	Assumes separate admissions / cashier
BMFD-3	Bay - Multifunction Device	Yes	1	3 (o)	1	3 (o)	Optional
BWC	Bay - Wheelchair Park	Yes	1	2	1	4	
CLRM-5	Cleaner's Room, 5m2	Yes	1	5	1	5	Optional. May be shared with adjacent service. Add 1m2 if a scrubber is stored in this room
WCST	Toilet - Staff	Yes	1	3 (o)	1	3 (o)	Dependant on the number of people working in the Front of House
INTF	Interview Room	Yes	1	12	1	12	Multipurpose space to be bookable and used by a range of services (e.g. pastoral care, patient advocate, booking, Cultural Liaison Service). Dual egress to be considered depending on jurisdictional policies or local requirements
STGN	Store - General	Yes	1	9 (o)	1	9 (o)	Optional for volunteers to store trolleys and stock for sale. Area allocation will depend on local facility requirements.
	Volunteers Room		1	15 (o)	1	15 (o)	Optional. Room for Volunteers to meet, work and store belongings. Area allocation will depend on local facility requirements.
	Discounted Circulation		25%		25%		

Public Amenities

AusHFG Room Code	Room / Space	SC / SC D	Scenario 1		Scenario 2		Remarks
			200 beds		500 beds		
			Qty	m2	Qty	m2	
BATM-2	Bay - ATM	Yes	1	2 (o)	1	2 (o)	Optional
	Bay - Parking Machine		1	2 (o)	1	2 (o)	Optional. Include if visitors are charged for parking. May be located within carpark
	Bay - Telephone			1 (o)		1 (o)	Optional. Space for the provision of a telephone that is accessible to the public. May be a public telephone or a facility provided handset.
BVM	Bay - Vending Machine	Yes	1	2	1	2	Vending machines can provide items other than food and drink. Consider functional relationship of items within the vending machine when planning location
BWTR	Bay - Water Fountain	Yes	1	1 (o)	1	1 (o)	Optional
	Store - Consumables		1	2 (o)	1	2 (o)	Optional. For the storage of consumables associated with public toilets
PAR	Parenting Room	Yes	1	9	1	9	
WCAC	Toilet - Accessible, 6m2	Yes	1	6	1	6	
WCPU-3	Toilet - Public , 3m2	Yes		3		3	Number of toilets to align with Building Code of Australia / New Zealand Building Code requirements. Consider local policy / guidelines in planning of gender inclusive / neutral / universal toilet amenities
	Changing Places Toilet		1	14	1	14	Includes shower
	Discounted Circulation		10%		10%		

Retail Space

AusHFG Room Code	Room / Space	SC / SC D	Scenario 1		Scenario 2		Remarks
			200 beds		500 beds		
			Qty	m2	Qty	m2	
				Project specific		Project specific	Requirements are to be determined locally. The space allocation for the cafe as well as other retail e. g. newsagent, florist, commercial pharmacy etc. will be dependent on the size of the facility and the nature of retail to be established.

Cultural Space

AusHFG Room Code		Room / Space	SC / SC D	Scenario 1		Scenario 2		Remarks
				200 beds		500 beds		
				Qty	m2	Qty	m2	
	Cultural Liaison Service			9 (o)		12 (o)	Optional. Type and size of space may vary depending on size of service and local requirements	
	Outdoor Cultural Space			Project specific		Project specific	Refer to 4.2.7 Non-Standard Component Outdoor Cultural Space - Indigenous visitors for further information	
	Discounted Circulation		25%		25%			

Multi-Faith Space

AusHFG Room Code	Room / Space	SC / SC- D	Scenario 1		Scenario 2		Remarks
			200 beds		500 beds		
			Qty	m2	Qty	m2	
	Multi-faith Room		1	30	1	45	
	Wash Room		1	4 (o)	1	4 (o)	Optional. For religious ablutions. Inclusion dependent on local jurisdictional requirements
	Discounted Circulation		25%		25%		

Admissions Unit

Assumes few if any use of hard copy files, therefore, no dedicated file storage provided.

AusHFG Room Code	Room / Space	SC / SC- D	Scenario 1		Scenario 2		Remarks
			200 beds		500 beds		
			Qty	m2	Qty	m2	
WAIT-10	Waiting	Yes		Shared	1	10	Optional depending on operational model. May be shared with Main Reception in smaller health facilities. Area recommendation is indicative and will depend on the no. of people to be accommodated. 1.2m2 recommended per seat, 1.5m2 per wheelchair space.
RECL-10	Reception/ Clerical	Yes	1	10	1	15	Space for up to two staff. Counter to be configured to maximise privacy
OFF-WS	Office - Workstation	Yes		4.5		4.5	Number and area allocation will depend on staff profile and local jurisdictional policies. Cultural Liaison Officers and Pastoral Care staff may have workspace in this area and will reflect local jurisdictional requirements
OFF-S9	Office - Single Person, 9m2	Yes	0	0	1	9	Number and area allocation will depend on staff profile and local jurisdictional policies
BMFD-7	Bay - Multifunction Device, 7m2	Yes	1	7	1	7	
	Cashier		1	9 (o)	1	9 (o)	Optional. Dependent on local procedures
INTF	Interview Room	Yes	1	9 (o)	1	9 (o)	Optional. May be shared with bookable interview room in Main Entry. Dual egress to be considered depending on jurisdictional policy or local requirements
	Discounted Circulation		25%		25%		