



Triage - Emergency, Assessment Counter

Room Code	TRIAGE-CO
Briefed Area	6.50 m ²
Ceiling Height	2.7 m
Occupancy	1 patient; 1 visitor / support person; 1 staff
Hours of Operation	24 hours

Description | The Triage - Emergency, Assessment Counter provides the space, equipment and services for initial assessment of patients presenting to the Emergency Unit.

Electrical	PROTECTION: body protected	<input type="checkbox"/>	HVAC	AIRCONDITIONING: general	<input checked="" type="checkbox"/>
	PROTECTION: cardiac protected	<input type="checkbox"/>		AIRCONDITIONING: HEPA filtered	<input type="checkbox"/>
Lighting	LIGHTING: general	<input type="checkbox"/>	AIRCONDITIONING: positive pressure	<input type="checkbox"/>	
	LIGHTING: colour corrected	<input checked="" type="checkbox"/>	AIRCONDITIONING: negative pressure	<input type="checkbox"/>	
	LIGHTING: dimmable	<input type="checkbox"/>	VENTILATION: exhaust	<input type="checkbox"/>	
	LIGHTING: indirect	<input type="checkbox"/>	VENTILATION: supply	<input type="checkbox"/>	
Nurse Call and Duress	NURSE CALL SYSTEM: buttons / handset	<input type="checkbox"/>	Medical Gas	VENTILATION: natural	<input type="checkbox"/>
	NURSE CALL SYSTEM: annunciator	<input type="checkbox"/>		MEDICAL GAS: general anaesthesia	<input type="checkbox"/>
	DURESS: fixed	<input checked="" type="checkbox"/>		MEDICAL GAS: special care	<input type="checkbox"/>
	DURESS: wireless coverage	<input checked="" type="checkbox"/>		MEDICAL GAS: special care, neonatal ventilation	<input type="checkbox"/>
Security	ACCESS CONTROL: to door	<input type="checkbox"/>	Hydraulic	MEDICAL GAS: birthing	<input type="checkbox"/>
	ACCESS CONTROL: to item / joinery	<input type="checkbox"/>		WATER: drinking	<input type="checkbox"/>
	INTERCOM: service communications	<input type="checkbox"/>		WATER: specialty	<input type="checkbox"/>
	INTERCOM: security and access control	<input type="checkbox"/>		DRAINAGE: sanitary	<input type="checkbox"/>
	CCTV: camera coverage within room	<input type="checkbox"/>	DRAINAGE: specialty	<input type="checkbox"/>	
	INTRUSION DETECTION: door monitoring	<input type="checkbox"/>	Fire	DETECTION: smoke	<input checked="" type="checkbox"/>
	INTRUSION DETECTION: spatial monitoring	<input type="checkbox"/>		DETECTION: heat	<input type="checkbox"/>
ICT and Audio Visual	AUDIO VISUAL: patient entertainment system	<input type="checkbox"/>	Shielding	SHIELDING: ionising radiation	<input type="checkbox"/>
	AUDIO VISUAL: visitor experience system	<input type="checkbox"/>		SHIELDING: magnetic and radio frequency	<input type="checkbox"/>
	AUDIO VISUAL: virtual collaboration system	<input type="checkbox"/>	Acoustics	SPEECH PRIVACY:	
	AUDIO VISUAL: clinical support system	<input type="checkbox"/>		not private moderate private confidential	
	AUDIO VISUAL: digital operating room system	<input type="checkbox"/>		NOISE SENSITIVITY:	
Accessibility	AUDIO: hearing augmentation	<input checked="" type="checkbox"/>	not sensitive low medium high		
	VISUAL: luminance contrast	<input checked="" type="checkbox"/>	NOISE GENERATION:		
	SIGNAGE: accessible, statutory	<input type="checkbox"/>	low moderate high very high		

Additional Considerations

- Multiple Triage Assessment Counters may be arranged together and may be combined the Reception - Emergency (RECP-E). If not directly connected to the Reception - Emergency, the triage assessment counters should be in close proximity. When multiple Triage and Reception Standard Components are combined, the final overall room configuration should include an egress that takes staff behind the secure line of the Emergency Unit.
- Provision of a window for visual access from Reception - Emergency (when these rooms are collocated) may be considered to ensure staff are not isolated in the front of house area.
- Clear line of sight to the waiting room is recommended for observation when the triage nurse is not with a patient.
- Direct access to a Type B handwash basin is required. This basin is to be shared between multiple Triage Assessment Counters. Refer to Part D: Infection Prevention and Control for more information.

- This Standard Component shows a counter where patients would be assessed while standing. Counters may be provided as standing height or seated height, or a mix of both, with at least one counter to provide wheelchair access as per AS1428.1 / NZS 4121. Where only one triage counter is provided, the configuration must meet requirements for wheelchair access (AS1428.1 or NZS 4121).
- Configuration of the security glazing (size of communication slot, size of pass-through aperture for samples/paperwork, ability to use small diagnostic equipment, etc.) is to be determined at project level to suit clinical service requirements and operational models.
- The requirement for the inclusion of hearing augmentation systems (e.g. hearing aid induction loops, or solutions that require infrared, radio frequency, or Wi-Fi systems) and associated items (microphones, signage, etc.) is to be confirmed at project level, in consultation with accessibility experts, to suit the configuration of the counter and security glazing.
- Acoustic treatment requirements are to be determined suit patient privacy requirements and reduce potential noise transfer to/from the adjacent waiting area. All acoustic finishes must meet IPC requirements (Refer to Part D: Infection Prevention and Control for more information).
- Provision of height adjustable workstations in lieu of fixed joinery benches may be considered at project level and provision should be in line with local WHS policies. Where height adjustable workstations are provided the location of services and the interaction of the moving workstation surface with the static public facing counter must be carefully considered.
- A patient flow/journey board should be located in a shared area nearby to Triage Assessment Counters/Rooms.
- Ready access to height and weight measurement facilities, including baby weighing, is recommended.
- Ready access to medications, including refrigerated medications, is required. Depending on model of care, access to a separate refrigerator for icepacks, oral rehydration solutions, etc. may also be required to support waiting room medicine.
- A wall clock should be visible from all clinical areas in the Emergency unit. The location and type of clocks provided, including any required connection to a master clock system, is to be determined at a project level.
- Mobile duress coverage is to be assessed and planned at a department level and coverage is to meet local security and WHS policies as well as operational service requirements.
- The type, extent and configuration of storage within the room for consumables will be dependent on clinical services requirements, operational policies for stock centralisation/decanting and IPC policies.
- Size, type and quantity of waste bins provided will be dependent on clinical services requirements, operational models for waste management (including separation of waste streams and frequency of waste removal) and local infection prevention and control (IPC) policies. Bins may be located in an area shared between multiple triage counters.
- The requirement for Body Protection under AS/NZS 3003 is to be determined at project level depending on the use of medical equipment within the space and proximity of the counter to adjacent patient areas.
- Provision and extent of emergency/standby power and/or uninterruptible power supply (UPS) is to be confirmed to suit clinical services requirements and site conditions. Confirmation of power requirements is to be based on risk assessment considering the impact of a power outage on patient care/safety and medical equipment specifications.
- Provision of cleaner's power outlets is to be rationalised across the department and spaced in accordance with AS/NZS 3003.



Finishes

CODE	DESCRIPTION	COMMENT
FLVY-101	FLOOR FINISH: vinyl, seamless, standard slip resistance	
FLSK-021	SKIRTING: vinyl, integral with floor vinyl, coved	
WLFI-002	WALL FINISH: paint, clinical areas	
CLTI-022.02	CEILING: drop-in tiles, acoustic, prefinished, 600 x 1200	
CLBK-012	BULKHEAD: flush set, acoustic	
CLFI-002	CEILING FINISH: paint, clinical areas	to bulkhead
CLCN-041	CORNICE: wall trim fixing, prefinished	
WLPR-006.03	WALL PROTECTION: corner guards, to 1200 AFFL	



Joinery

CODE	DESCRIPTION	GROUP	QTY	COMMENT
JOBE-061	BENCH: 750D, laminate	1	1	

CODE	DESCRIPTION	GROUP	QTY	COMMENT
JOBE-251	CAP: cable access	①	2	1 to computer workstation; 1 to label printer
JORS-001	JOINERY UNIT: reception desk	①	1	counters may be provided as standing height or seated height, or a mix of both; at least one counter to provide wheelchair access as per AS1428.1 / NZS 4121; joinery configuration may include privacy dividers between triage counters to support acoustic privacy with sensitive conversations, and materiality to be confirmed to balance privacy requirements with waiting room observation
JORS-051	SECURITY GLAZING: to reception	①	2	between triage counters to support acoustic privacy with sensitive conversations, and materiality to be confirmed to balance privacy requirements with waiting room observation
JORS-053	SECURITY GLAZING: to reception, with communication slot and pass through aperture	①	1	configuration of communication slot and pass through aperture to be confirmed at project level to suit clinical services requirements and operational models



Fittings, Furniture and Equipment (FF&E)

CODE	DESCRIPTION	GROUP	QTY	COMMENT
FQBS-171	CHAIR: office, ergonomic	③	1	
FQSM-081	PEDESTAL: mobile, 660H nominal, 1 drawer and 1 printer shelf	③	1	
ITNE-102	COMPUTER: dual display screens, central processing unit (CPU), keyboard and mouse, desktop	③	1	provision of adjustable desk mounted brackets for computer screens may be considered at project level
ITNE-311	PRINTER: desktop	③	1	on pedestal under bench
ITNE-316	PRINTER: labels, small, desktop	③	1	



Engineering Services

CODE	DESCRIPTION	GROUP	QTY	COMMENT
ELGP-241	GPO: double, emergency power, joinery mounted	①	1	to printers
ELGP-241	GPO: double, emergency power, joinery mounted	①	2	to computer workstation
ITIN-028	OUTLET: data, double RJ45, surface mounted	①	1	to printers
ITIN-038	OUTLET: data, triple RJ45, surface mounted	①	1	to computer workstation
ITSE-061	BUTTON: security, duress, fixed, wall mounted	①	1	located discreetly
ITSE-297	BUTTON: door release, remote activation, wall mounted	①	1	to main entry for emergency unit treatment areas

For guidance on how to use the Room Data Sheet, please visit the [AusHFG website](#).