



Triage - Emergency, Assessment Counter

Room Code	TRIAGE-CO
Briefed Area	6.50 m ²
Ceiling Height	2.7 m
Occupancy	1 patient; 1 visitor; 1 staff
Hours of Operation	24 hours

Description | The Triage Assessment Counter - Emergency provides the space and facilities for initial assessment of patients presenting to the Emergency Department.

Electrical	PROTECTION: body protected	☐	HVAC	AIRCONDITIONING: general	☒
	PROTECTION: cardiac protected	☐		AIRCONDITIONING: HEPA filtered	☐
Lighting	LIGHTING: general	☐	Medical Gas	AIRCONDITIONING: positive pressure	☐
	LIGHTING: colour corrected	☒		AIRCONDITIONING: negative pressure	☐
	LIGHTING: dimmable	☐		VENTILATION: exhaust	☐
	LIGHTING: indirect	☐		VENTILATION: supply	☐
Nurse Call and Duress	NURSE CALL SYSTEM: buttons / handset	☐		VENTILATION: natural	☐
	NURSE CALL SYSTEM: annunciator	☐		MEDICAL GAS: general anaesthesia	☐
	DURESS: fixed	☒		MEDICAL GAS: special care	☐
	DURESS: wireless coverage	☒		MEDICAL GAS: special care, neonatal ventilation	☐
Security	ACCESS CONTROL: to door	☐		MEDICAL GAS: birthing	☐
	ACCESS CONTROL: to item / joinery	☐	Hydraulic	WATER: drinking	☐
	INTERCOM: service communications	☐		WATER: specialty	☐
	INTERCOM: security and access control	☐		DRAINAGE: sanitary	☐
	CCTV: camera coverage within room	☐		DRAINAGE: specialty	☐
	INTRUSION DETECTION: door monitoring	☐	Fire	DETECTION: smoke	☒
	INTRUSION DETECTION: spatial monitoring	☐		DETECTION: heat	☐
ICT and Audio Visual	AUDIO VISUAL: patient entertainment system	☐	Shielding	SHIELDING: ionising radiation	☐
	AUDIO VISUAL: visitor experience system	☐		SHIELDING: magentic and radio frequency	☐
	AUDIO VISUAL: virtual collaboration system	☐	Acoustics	SPEECH PRIVACY:	
	AUDIO VISUAL: clinical support system	☐		not private moderate private confidential	
	AUDIO VISUAL: digital operating room system	☐		NOISE SENSITIVITY:	
Accessibility	AUDIO: hearing augmentation	☒		not sensitive medium sensitive sensitive	
	VISUAL: luminance contrast	☒		NOISE GENERATION:	
	SIGNAGE: accessible, statutory	☐		low moderate high very high	

Additional Considerations

- Multiple Triage Assessment Counters may be arranged together and may be connected to or in close proximity to the Reception - Emergency. When Standard Components are combined, the final overall room configuration should include an egress that takes staff behind the secure line of the Emergency Department.
- Clear line of sight to the waiting room is recommended for observation when the triage nurse is not seeing a patient.
- Provision of a window for visual access from Reception - Emergency (when these rooms are collocated) may be considered to ensure staff are not isolated in the front of house area.
- Direct access is required to a handwash basin. This basin is to be shared between multiple Triage Assessment Counters. Refer to Part D: Infection Prevention and Control for more information.

- This Standard Component shows a counter where patients would be assessed while standing. Counters may be provided as standing height or seated height, or a mix of both – with at least one counter to provide wheelchair access. Where only one triage counter is provided, the configuration must meet requirements for wheelchair access (AS1428.1 or NZS 4121).
- Security glazing configuration (size of communication slot, size of pass-through aperture for samples/paperwork, support for use of small diagnostic equipment, etc.) is to be determined at project level to suit clinical service requirements and operational models.
- Provision of a Hearing Loop and associated items (microphones, signage, etc.) to be determined to suit the configuration of the counter and security glazing.
- Acoustic treatment to be determined suit patient privacy requirements and potential noise transfer from the adjacent waiting area. Finishes must meet IPC requirements.
- Provision of height adjustable workstations or fixed joinery is to be in line with service requirements and local WHS policies.
- Triage journey board/bed flow board should be located nearby to Triage Assessment Counters.
- Ready access to weighing facilities, including baby weighing, is recommended.
- Ready access to medications, including refrigerated medications, is required. Depending on model of care, access to a separate refrigerator for icepacks, oral rehydration solutions, etc. may also be required to support waiting room medicine.
- A wall clock should be visible from all clinical areas. The location and type of clocks provided, including any required connection to a master clock system, is to be determined at a project level.
- Mobile duress coverage is to be assessed and planned at a department level and coverage of all patient bays is to suit local security and WHS policies and operational service requirements.
- The type, extent and configuration of storage within the room for consumables will be dependent on clinical service requirements, operational policies for stock centralisation/decanting and IPC policies.
- Size, type and quantity of waste bins will be dependent on clinical service requirements, operational models for waste management and local infection prevention and control (IPC) policies. Bins may be located in an area shared between multiple triage counters.
- The requirement for Body Protection under AS/NZS 3003 is to be determined at project level depending on the proximity of the counter to adjacent patient areas.
- Provision of emergency/standby power or uninterruptible power supply (UPS) is to be confirmed to suit site and service requirements. Confirmation to be based on risk assessment considering the impact of a power outage on patient care/safety.
- Provision of cleaner's power outlets is to be rationalised across the department and spaced in accordance with AS/NZS 3003.



Finishes

CODE	DESCRIPTION	COMMENT
FLVY-101	FLOOR FINISH: vinyl, seamless, standard slip resistance	
FLSK-021	SKIRTING: vinyl, integral with floor vinyl, coved	
WLFI-002	WALL FINISH: paint, clinical areas	
WLPT-031	SCREEN: privacy divider	as required between triage counters to support private conversations; material to be confirmed to balance privacy requirements with waiting room observation
CLTI-022.02	CEILING: drop-in tiles, acoustic, prefinished, 600 x 1200	
CLBK-012	BULKHEAD: flush set, acoustic	
CLFI-002	CEILING FINISH: paint, clinical areas	to bulkhead
CLCN-011	CORNICE: shadow angle, prefinished	



Joinery

CODE	DESCRIPTION	GROUP	QTY	COMMENT
JOBE-061	BENCH: 750D, laminate	①	1	
JOBE-251	CAP: cable access	①	2	1 to computer workstation; 1 to label printer
JORS-001	JOINERY UNIT: reception desk	①	1	counters may be provided as standing height or seated height, or a mix of both; at least one counter to provide wheelchair access as per AS1428.1 or NZS 4121.

CODE	DESCRIPTION	GROUP	QTY	COMMENT
JORS-053	SECURITY GLAZING: to reception, with communication slot and pass through aperture	①	1	configuration of communication slot and pass through aperture to be confirmed at project level to suit clinical service requirements and operational models

Fittings, Furniture and Equipment (FF&E)

CODE	DESCRIPTION	GROUP	QTY	COMMENT
FQBS-171	CHAIR: office, ergonomic	③	1	
FQSM-081	PEDESTAL: mobile, 660H nominal, 1 drawer and 1 printer shelf	③	1	
ITNE-102	COMPUTER: dual display screens, central processing unit (CPU), keyboard and mouse, desktop	③	1	provision of adjustable desk mounted brackets for computer screens may be considered at project level
ITNE-311	PRINTER: desktop	③	1	on pedestal under bench
ITNE-316	PRINTER: labels, small, desktop	③	1	

Engineering Services

CODE	DESCRIPTION	GROUP	QTY	COMMENT
ELGP-241	GPO: double, emergency power, joinery mounted	①	2	to printers
ELGP-241	GPO: double, emergency power, joinery mounted	①	1	to computer workstation
ITIN-028	OUTLET: data, double RJ45, surface mounted	①	1	to printers
ITIN-038	OUTLET: data, triple RJ45, surface mounted	①	1	to computer workstation
ITSE-061	BUTTON: security, duress, fixed, wall mounted	①	1	located discreetly
ITSE-297	BUTTON: door release, remote activation, wall mounted	①	1	to entry for emergency department treatment areas