

5 Schedule of Accommodation

The application of the schedule of accommodation below will require confirmation of the types of ambulatory care and community health rooms/spaces to be provided and the associated capacity requirements through detailed clinical services planning.

The schedule of accommodation provided is based on the following two indicative scenarios:

- 12 multifunctional, generic patient/client care rooms (comprising a mix of consult, interview and treatment rooms) and 12 medical day stay spaces
- 36 multifunctional generic patient/client care rooms (comprising a mix consult, interview and treatment rooms arranged into pods), and 24 medical day stay spaces.

It is assumed that these units are integrated with shared access to reception, waiting and clinical support areas. As noted in the schedule of accommodation, the larger units may be arranged into pods with decentralised waiting and support areas where appropriate.

The number and size of support areas will require adjustment to reflect the total capacity requirements, the arrangement of units/pods and the staffing profile.

An indicative schedule of accommodation is also provided for an opioid treatment unit, noting that these units must comply with local regulatory requirements.

When a unit incorporates specialist services requiring specialist rooms, this information will be found in other HPUs as outlined in Section 1.2 Introduction. This includes allied health, cardiac investigations, oral health and renal dialysis services.

The 'Room/ Space' column describes each room or space within the unit. Some rooms are identified as 'Standard Components' (SC) or as having a corresponding room which can be derived from a SC. These rooms are described as 'Standard Components - Derived' (SC-D). The 'SC/SC-D' column identifies these rooms and relevant room codes and names are provided.

All other rooms are non-standard and will need to be briefed using relevant functional and operational information provided in this HPU.

In some cases, Room / Spaces are described as 'Optional'. Inclusion of this Room/Space will be dependent on a range of factors such as operational policies or clinical services planning.

The inclusion of the optional areas is dependent on the service scope; local clinical and/or operational requirements and opportunities to share with adjacent areas. The requirement for each area should be confirmed on a project-by-project basis and included where it is essential to meet the service need.

5.1 Entry / Reception / Waiting

It is assumed that the entry, reception and waiting areas are shared between the multifunctional rooms and medical day treatment areas, however these may be decentralised/arranged into 'sub wait' areas to support separated pods within larger units.

Room Code	Room Name	SC/ SC-D	12 Rooms + 12 Medical Day Spaces		36 Rooms + 24 Medical Day Spaces		Comments
			Qty	m ²	Qty	m ²	
AIRLE-12	Airlock - Entry	SC-D	1	10	1	10	Optional for all scenarios. Provide when unit is located on a stand-alone site and/or where a dedicated direct external entry from an outdoor area or street is provided.
RECP-10 RECP-20	Reception	SC	1	10	1	20	May be decentralised with separate sub-wait areas for each zone.
WAIT-30	Waiting	SC/ SC-D	1	30	2	25	Area recommendation is indicative and will depend on the no. of people to be accommodated. 1.2m ² recommended per seat, 1.5m ² per wheelchair space. May be further divided into sub-wait areas for appropriate separation of client cohorts (e.g., a separated waiting area for families with children and prams) and to facilitate wayfinding. Consider infrastructure requirements for patient self-registration and access to education/health promotion resources.
PLAY	Play Area	SC/ SC-D	1	8	1	10	Increase the size accordingly if unit is a fully dedicated paediatric area. Direct line of sight by parents/carer is required especially when collocating paediatric and adult waiting rooms.
BWC	Bay - Wheelchair Park	SC/ SC-D	1	2	1	4	
BWTR	Bay - Water Fountain	SC	1	1	1	1	
WCPU	Toilet - Public	SC	1	3	2	3	Number of toilets to align with building code requirements.
WCAC	Toilet - Accessible	SC	1	6	1	6	Optional for all scenarios. To be included if not located nearby.
PAR	Parenting Room	SC	1	9	1	9	Optional for all scenarios. To be included if not located nearby or assess requirement if unit does not provide paediatric services.
Discounted Circulation			25%		25%		

Where feasible, incorporate observable outdoor areas to enhance patient experience in waiting or therapy/treatment spaces. The outdoor areas should be designed with safety as a priority, ensuring suitability for patient needs, clear staff visibility and supervision, and co-design with staff and the community. Each project must consider a formal needs assessment and comprehensive risk evaluation to confirm appropriateness and compliance with applicable standards and jurisdictional requirements.

5.2 Patient Areas

The number of client/patient care rooms included below is indicative only and based on the scenarios described above. The number and types of ambulatory care and community health rooms/spaces to be provided will be determined for the project through detailed clinical services planning.

A collocated or separate patient zone may also contain specialised treatment rooms, depending on the defined service profile for the unit. These may include dedicated consultation rooms for specialists in cardiac investigation, ENT, ophthalmology, gynaecology, and sexual health. Where they are included, support rooms such as recovery area, decontamination, sterilisation and RMD storage may need to be considered. Refer to Section 2.4.2 Patient / Client Areas for additional information.

5.2.1 Patient Areas: Multifunctional Rooms

Room Code	Room Name	SC/ SC-D	12 Rooms		36 Rooms		Comments
			Qty	m ²	Qty	m ²	
CONS	Consult Room	SC	6	12	20	12	Assume large units are divided into pods. Number dependent on scope of services and projected utilisation. 14m ² required for child-related services.
CONS-UN	Consult Room - Universal Access	SC	1	17	1	17	Number to be provided will depend on the patient cohort e.g. disabled people and those with bariatric needs. A shared room, not assigned to any specific clinician or speciality.
INTV	Interview Room	SC	4	12	12	12	Assume large units are divided into pods. Number dependent on scope of services and projected utilisation. Consider a multi-use interview room in a quieter area for bereavement or for patients receiving difficult diagnoses.
TRMT	Treatment Room	SC	1	15	3	15	For minor procedures, number dependent on scope of services and projected utilisation.
WCPT	Toilet - Patient	SC	1	4	2	4	Collocate with specimen collection bay where provided for urine testing. Observed urine testing for drug screening will require appropriate design.
BHW	Bay - Height / Weight	SC	1	2	1	2	
CLN-10	Clean Store	SC/ SC-D	1	6	1	10	May be provided as a combined Clean Store / Medication Room depending on local jurisdictional policies.
MED-14	Medication Room	SC/ SC-D	1	6	1	6	May be provided as a combined Clean Store / Medication Room depending on local jurisdictional policies. A proprietary medication dispensing system secured in situ may also be considered depending on medication policies. Adjust room area to suit.
OFF-CLN	Office - Clinical Workroom	SC-D	1	12	3	12	Optional for all scenarios. Assume 1 per pod if provided to accommodate support personnel/staff.
OFF-WS	Office – Workstation	SC		4.5		4.5	The majority of work areas should be located in the staff zone; however, a number of workstations may be required within the clinical zone. Number and area allocation will depend on staff profile and local jurisdictional policies.
INTV-MH	Interview Room - Mental Health	SC	1	14	1	14	Optional for all scenarios. For patients with mental health conditions to reduce risk to staff and patients.
PBSC	Patient Bay - Specimen Collection	SC	1	9	1	9	Optional for all scenarios. Inclusion is dependent on service scope. 9m ² assumes provision of an open bay. Assume 12m ² for an enclosed specimen collection room.
MEET-20	Meeting Room, Medium	SC	1	20	1	20	Optional for all scenarios. Use for group activities, education and integrated care case reviews. Number and size is dependent on scope of services and projected utilisation.
MEET-30	Meeting Room, Large	SC-D			1	40	Optional for 36-room scenario. Commonly used for community health group classes and education. Size will be dependent on scope of services and projected utilisation. Provide external access for after-hours use.

Room Code	Room Name	SC/ SC-D	12 Rooms		36 Rooms		Comments
			Qty	m ²	Qty	m ²	
	Observation Room		1	9	1	9	Optional for all scenarios. Highly utilised by allied health but may also be required in child health and mental health.
DTUR-S	Dirty Utility, Sub	SC	1	8	1	8	Optional for all scenarios. May include a combined disposal room function. Requirements will depend on service profile, e.g., these are frequently used for continence and palliative care clinics. Inclusion of pan washer, pan and bottle racks is optional.
Discounted Circulation			32%		32%		

5.2.2 Patient Areas: Medical Day Treatment

Room Code	Room Name	SC/ SC-D	12 Spaces		24 Spaces		Comments
			Qty	m ²	Qty	m ²	
PBTR-MD	Patient Bay - Medical Day Treatment	SC	11	9	22	9	Acute treatment spaces. May be arranged in pods of 2-4 chairs, designed to ensure staff have oversight across the unit.
PBTR-MD	Patient Room - Medical Day Treatment	SC-D	1	12	2	12	An enclosed room with access to handwash basin. Allocation is indicative only and inclusion will be dependent on local requirements. Inclusion of positive or negative pressure rooms will depend on service scope.
ENS-ST-A1 ENS-ST-A2 ENS-ST-A3 ENS-ST-B ENS-ST-C	Ensuite - Standard	SC	1	5	2	5	For enclosed rooms.
BHWS-B	Bay - Handwashing, Type B	SC	3	1	6	1	1 between 4 spaces.
BMEQ	Bay - Mobile Equipment	SC/ SC-D	1	2	1	4	
SSTN-10 SSTN-14	Staff Station	SC	1	10	1	14	
CLN-10	Clean Store	SC-D	1	6	1	8	May be provided as a combined Clean Store / Medication Room depending on local jurisdictional policies.
MED-14	Medication Room	SC-D	1	6	1	8	Assume +4m ² for chemo services to accommodate cytotoxic, blood and medication fridges and additional IV fluids. Consider incorporating additional spaces for a collocated satellite pharmacy in smaller facilities, allocated cytotoxic reconstitution area, and a separate monoclonal antibody (mAb) compounding room in units that offer these specialised services. May be provided as a combined Clean Store / Medication Room depending on local jurisdictional policies.
DTUR-S DTUR-12	Dirty Utility - Sub	SC	1	8	1	12	May also include disposal room function. Inclusion of pan washer, pan and bottle racks is optional. Chemo services will include cytotoxic waste.
WCPT	Toilet - Patient	SC	1	4	3	4	Also consider dedicated toilet and/or shower for use by patients receiving chemotherapy treatment if collocated with other ambulatory care services.

Room Code	Room Name	SC/ SC-D	12 Spaces		24 Spaces		Comments
			Qty	m ²	Qty	m ²	
WCAC	Toilet - Accessible	SC	1	6	1	6	
CONS	Consult Room	SC	1	12	1	12	Optional for all scenarios if service is not collocated with other ambulatory care services.
PROC	Procedure Room	SC	1	20	1	20	Optional for all scenarios. Inclusion and number dependent on service scope and utilisation.
BES	Bay - Emergency Shower	SC	1	1	1	1	Optional for all scenarios, depending on service profile. Emergency eye/face wash station is required for chemo services but may be provided separate from the shower. The placement of emergency shower in an alternative location instead of the corridor may be risked assessed for containment of water splashes.
Discounted Circulation			32%		32%		

5.3 Shared Support

Room Code	Room Name	SC/ SC-D	12 Rooms + 12 Medical Day Spaces		36 Rooms + 24 Medical Day Spaces		Comments
			Qty	m ²	Qty	m ²	
	Telehealth Room			6	6		Number dependent on operational guideline of the unit. If included in services, telehealth booths may also be provided in the public areas of the unit for client/patient use. Where mobile telehealth units are provided, allocate designated docking area for parking and recharging.
BBEV	Bay - Beverage	SC	1	4	1	4	
BLIN	Bay - Linen	SC	1	2	1	2	
STEQ-14	Store - Equipment	SC/ SC-D	1	7	1	14	
STGN	Store - General	SC		9	1	9	Shared for 12 Rooms + 12 Medical Day Spaces scenario. Sized to meet storage needs and operational arrangements.
CLRM	Cleaner's Room	SC	1	5	1	5	May be shared with an adjacent service.
BRES	Bay - Resuscitation Trolley	SC	1	1.5	1	1.5	Optional for all scenarios. Inclusion will depend on operational policies. May include basic or advanced life support trolleys depending on service profile.
DISP-10	Disposal Room	SC/ SC-D	1	8	1	10	Optional for all scenarios. May be shared with an adjacent service or provided as a separate waste compound for the facility e.g., for standalone community health centres. Other 'back of house' services requirements will require confirmation for standalone centres. Size requirements for a Disposal Room will be dependent on a department's estimated waste output, the frequency of waste collection and local operational policies for waste management that may dictate the number of waste streams and minimum bin sizes.
Discounted Circulation			32%		32%		

5.4 Staff Areas

The allocation of staff areas will depend on local jurisdictional policies.

Room Code	Room Name	SC/ SC-D	12 Rooms + 12 Medical Day Spaces		36 Rooms + 24 Medical Day Spaces		Comments
			Qty	m ²	Qty	m ²	
OFF-1P-9	Office - 1 Person	SC		9		9	Number and area allocation will depend on staff profile and local jurisdictional policies.
OFF-WS	Office - Workstation	SC		4.5		4.5	Number and area allocation will depend on staff profile and local jurisdictional policies.
BMFD-3	Bay - Multifunction Device	SC	1	3	1	3	Size dependent on number/type of printers and sizes of shredder and paper bins. Adjust area to accommodate paper-based resources required by the unit.
MEET-15 MEET-20	Meeting Room	SC	1	15	1	20	Size will depend on number of people to be accommodated.
SRM-15	Staff Room	SC	1	15	1	15	Requirements will depend on staff profile and opportunity to share with adjacent services.
BPROP	Bay - Property, Staff	SC/ SC-D	1	1	1	2	Indicative only and space allocation will be dependent on staff numbers and local policies.
WCST	Toilet - Staff	SC	2	3	3	3	Number in accordance with staff profile and building code requirements. Access to an accessible toilet will be required.
Discounted Circulation				25%		25%	

5.5 Opioid Treatment – Dosing Unit (Optional)

The provision of a specialist clinic for methadone and buprenorphine dosing will depend on local jurisdictional policies and where there are no other dosing facilities available and accessible.

Local regulatory requirements will need to be adhered to when designing dosing clinics given these are Schedule 8 (S8) /controlled drugs of addiction.

Room Code	Room Name	SC/ SC-D	Opioid Treatment Dosing Unit		Comments
			Qty	m ²	
WAIT-20	Waiting	SC	1	20	Optional.
	Dosing Area		1	4	Optional.
	Dispensary		1	9	Optional.
WCAC	Toilet - Accessible	SC	1	6	Optional. Specimen collection
MED-14	Medication Room	SC-D	1	8	Optional. Including S8 drug safe.
Discounted Circulation				25 - 32%	